

# ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

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## Title of Invention

ON-LINE MERCHANT SERVICES SYSTEM AND METHOD  
FOR FACILITATING RESOLUTION OF POST TRANSACTION  
DISPUTES

Application Number : 10/711388  
Confirmation Number: 5387  
First Named Applicant: Blake Benson  
Attorney Docket Number: 60655.8100  
Art Unit:  
Examiner:



Search string: ( 5151948 or 5812989 or 5874717 or 5895455 or 6032137 or 6061792 or 6230145 or 6275667 or 6327578 or 6330551 or 6397194 or 6481752 or 6529725 or 20010044756 or 20010051917 or 20020010591 or 20020016769 or 20020025797 or 20020038293 or 20020046055 or 20020095360 or 20020111907 or 20020116333 or 20030014364 or 20030069845 or 20030078864 or 20030135398 or 20030144866 or 20030187783 or 20030197058 or 20030208682 or 20030233292 or 20030236679 or 20040019560 or 20040049403 ).pn

## US Patent Documents

**Note: Applicant is not required to submit a paper copy of cited US Patent Documents**

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
	1	5151948	1992-09-29	Lyke, et al.			
	2	5812989	1998-09-22	Witt, et al.			
	3	5874717	1999-02-23	Kern, et al.			
	4	5895455	1999-04-20	Bellinger, et al.			
	5	6032137	2000-02-29	Ballard			
	6	6061792	2000-05-09	Simon			
	7	6230145	2001-05-08	Verderamo, et al.			
	8	6275667	2001-08-14	Miyazaki			
	9	6327578	2001-12-04	Linchan			
	10	6330551	2001-12-11	Burchetta, et al.			
	11	6397194	2002-05-28	Houvener, et al.			
	12	6481752	2002-11-19	DeJoseph			
	13	6529725	2003-03-04	Joao, et al.			

## US Published Applications

**Note: Applicant is not required to submit a paper copy of cited US Published Applications**

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /M.Z./

init	Cite.No.	Pub. No.	Date	Applicant	Kind	Class	Subclass
	1	20010044756	2001-11-22	Watkins, et al.			
	2	20010051917	2001-12-13	Bisonette, et al.			
	3	20020010591	2002-01-24	Pomerance			
	4	20020016769	2002-02-07	Barbara, et al.			
	5	20020025797	2002-02-28	Joao, et al.			
	6	20020038293	2002-03-28	Seiden			
	7	20020046055	2002-04-18	Martino, et al.			
	8	20020095360	2002-07-18	Joao			
	9	20020111907	2002-08-15	Ling			
	10	20020116333	2002-08-22	McDonnell, et al.			
	11	20030014364	2003-01-16	Altotsky			
	12	20030069845	2003-04-10	DeWitt, et al.			
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	15	20030144866	2003-07-31	Pagliari, et al.			
	16	20030187783	2003-10-02	Arthus, et al.			
	17	20030197058	2003-10-23	Benkert, et al.			
	18	20030208682	2003-11-06	Zissimopoulos, et al.			
	19	20030233292	2003-12-18	Richey, et al.			
	20	20030236679	2003-12-25	Galves, et al.			
	21	20040019560	2004-01-29	Evans, et al.			
	22	20040049403	2004-03-11	Engelmann, et al.			

### Signature

Examiner Name	Date